



YOUR MEMBER HANDBOOK HAS BEEN CHANGED TO INCLUDE THIS INFORMATION

Starting **April 1, 2020**, your maximum pharmacy copayment (copay) will be \$50 per quarter year. The copay maximum re-sets each quarter, regardless of the amount you paid last quarter.

The quarters are:

- First quarter: January 1 – March 31
- Second quarter: April 1 – June 30
- Third quarter: July 1 – September 30
- Fourth quarter: October 1 – December 31

If you are unable to pay the requested copay you should tell the provider. The provider cannot refuse to give you services or goods because you are unable to pay the copay. (Unpaid copays are a debt you owe the provider.)

To learn more about these services, call Member Services at 866.247.5678 (TTY 711).