Behavioral Health Care Handbook Insert

BEHAVIORAL HEALTH CARE

Behavioral health care includes mental health and substance use (alcohol and drugs) treatment and rehabilitation services. All of our members have access to services to help with emotional health, or to help with alcohol or other substance use issues. These services include:

Mental Health Care
• Intensive psychiatric rehab treatment
• Day treatment
• Clinic continuing day treatment
• Inpatient and outpatient mental health treatment
• Partial hospital care
• Rehab services if you are in a community home or in family-based treatment
• Continuing day treatment
• Personalized Recovery Oriented Services
• Assertive Community Treatment Services
• Individual and group counseling
• Crisis intervention services

Substance Use Disorder Services
• Short term Inpatient Rehabilitation
• Inpatient detoxification services
• Ambulatory detoxification
• Opioid Treatment Programs including Methadone and Suboxone maintenance
• Long –term Residential Treatment
• Outpatient alcohol and drug treatment services Detox services
• Co-Occurring Disorders (both mental health and addiction services)

If you have any questions about these benefits, contact Affinity Customer Services at 1-866-247-5678 or Beacon Health Options at 1-800-974-6831. TTY/TDD users may call 1-800-662-1220.

Keep this update with your Member Handbook.