Affinity Provider Portal Training Manual
**Session Timeout**
The end user is provided a pop-up when they have been idling on the Affinity Provider Portal. The session timeout will be 20 minutes by default.

The following message is displayed to the end user after fifteen (15) minutes:
“You have been inactive. Click “OK” if you would you like to remain logged in.”

**Note:**
1. If user clicks ok, the session shall remain open
2. If user does not click ok, five (5) minutes after displaying the message, the user is automatically logged off.